PROFESSIONAL SUMMARY

* 6+ years of experience as a QA Tester in Manual and Automation Testing, experienced in defining Testing Methodologies, Designing Test Plans and Test Cases, Verifying and Validating Web based e-Commerce applications and Documentation based on standards for Software Development and effective QA implementation in all phases of Software Development Life Cycle (SDLC).
* Proficient in Business Requirements Analysis, Developing Functional Specification and Project Documentation.
* Expert in developing Test Plans, Procedures, Scenarios, Object properties, Test Cases, Test Steps & executing Test Procedures. Involved in extensive testing of client-server and web application. Experience in User Acceptance, Back- end, Regression, Functional and Performance testing.
* Extensive experience testing SOA architecture, Web Services, SOAP, XML using SoapUI. Experience in creating test suite from SoapUI.
* Involved in GUI Testing, Functionality testing, System testing, Stress testing, Load testing, Backend testing, Data driven testing, Regression testing and Integration testing.
* Performed Bug and Defect reporting using reporting tools such as Test Director, Quality Center and locally developed tools. Involved in maintaining Test Matrix.
* Experience with Web and Application Servers. Experience in developing business based functional test scenarios. Expertise in Problem solving and Bug Tracking Reports using Bug tracking Tools. Scheduling, assigning task and coordinating with the team members.
* Expertise in End-to-End, Functional, Integration, Backend and Regression, UAT Testing. Experience in writing System test plans, defining test cases, developing and maintaining test scripts and documenting all phases of QA process.
* Involved in Manual and Automated Testing of applications developed on Windows and UNIX Environment.
* Highly organized, self-motivated and a team player.
* Strong problem-solving skills with very good time management skills.
* Ability to work efficiently with minimum supervision.
* Excellent troubleshooting, analytical, interpersonal and communication skills.

TECHNICAL SKILLS

Tools: HP Quality Center, Nightwatch, Jira, Cloud Insurance, Salesforce, Oracle NetSuite, Data-loader Classic, Oracle ERP,Sharepoint

Methodologies: Agile, Waterfall

Operating Systems: Windows XP, Windows 2000/2003/2008,

Databases: MS SQL Server, and MS Access.

Languages: HTML, XML, Java Script, Java

Applications: Microsoft Excel, PowerPoint, Word, and Outlook

PROFESSIONAL EXPERIENCE

**Aurobindo, New Jersey Sep 2018 - Present**

**QA Analyst**

Aurobindo is the manufactures prescriptions pharmaceuticals in several therapeutic areas. It is a global Bio Pharma company firmly focused on its [mission](http://www.bms.com/ourcompany/mission/pages/default.aspx) to discover, develop and deliver innovative medicines to patients with serious diseases. I was working as a QA Analyst for the application which supports customer orders in to Oracle ERP. I was also involved in analyzing, developing and documenting Test strategy, scenarios and Test cases, test plan in accordance with the Business Requirements Documents.

**Responsibilities:**

* Conducted requirement analysis and design walkthroughs sessions with the Business System Owners, developers, business users and management staff.
* Involved in creating Test Plans for the different aspects of the project according to the business specifications in coordination with the QA lead and project manager
* Responsible for reviewing business requirements, functional specifications, project schedules, documentation and test plans.
* Scripted test cases for component and UAT using HP Quality Center.
* Performed UAT, Positive, Negative and Boundary testing using the approved test cases.
* Involved in creating test cases for regression testing and assist test lead during the testing activities.
* Analyze the requirement coverage and traceability to ensure the testing coverage.
* Coordinate with QA team to manage and update the missing parameters of test cases and defects in QC.
* Performed Manual Testing to test the usability of the application.
* Conducted GUI testing to test the appearance and properties manually. .
* Performed back-end testing using SQL queries to validate data and perform Data integrity testing.
* Analysis the testing activities as per the planned forecast for the given projects.
* Conducted User Acceptance Testing (UAT).Supported User acceptance testing (UAT) in preparing the test scripts and test execution.
* Worked with the team lead to review the Validation Plan (VP), Report and associated Validation documents.
* Executed Test Cases in HP ALM/ Quality Center to identify discrepancies to be updated in test cases as well as issues to be fixed in the system.

**Environment**: HP- ALM/ Quality Center, HTML, ,SQL, Microsoft Project, Windows, Oracle ERP, Data loader Classic

CIEE, Portland, ME March 2017- June 2018

QA Analyst/UAT Tester

CIEE is a nonprofit, nongovernmental organization, CIEE is the country’s oldest and largest nonprofit study abroad and intercultural exchange organization. My Primary responsibilities in this project as Quality analyst, includes defining, developing, maintaining, and executing test cases derived from Business requirement documents and Interface (UI) documents. While In second project, my focus was to develop and implement an Insurance Enrollment on web-based application which provides online information regarding premiums, claims and other benefits of insurance policies to the customers of various lines of business.

Responsibilities:

* Developed Test scenarios, Test Scripts and Test cases based on Requirements, DSD’s and GAP documents.
* Manage the software testing process, which includes devising test plans, creating test cases, establishing protocols and appropriate testing environments and coordinating actual software testing
* Salesforce testing services like Functional testing, Manual Testing, Automated Testing, Load Testing, Deployment testing
* Loading data extracted from motion analyzer application into salesforce.com using Apex Data Loader.
* Overridden the standard functionality of new and edit buttons using Visualforce Keeping abreast of new Salesforce features and functionality and providing recommendations for process improvements.
* Coordination and providing support for User Acceptance Testing (UAT), including creation of UAT scripts and execution Keep application users informed about system functionality and enhancements.
* Provide application users with technical support Worked on Testing Reports and Report Folders for different User profile.
* Extensively involved in managing defects using JIRA, TFS tools and interacted with DEV team in resolving critical and high defects.
* Extensively involved in UAT support for their execution and Defect Triage.
* Monitored the Defect Tracking Process and generated customized graphs and reports for the client using Jira
* Actively participated in walkthroughs and enhancement meetings including offshore calls.
* Followed the Agile Methodology Process throughout the project and all artifacts are generated for each discipline.

Environment: MS-Office, Windows, SharePoint, SQL Server, Salesforce, Jira, Apex Data Loader, Cloud Insurance, Oracle NetSuite.

IDEXX Laboratories, Westbrook, ME March 2015 – Feb 2017 QA Analyst

IDEXX Laboratories is a multinational corporation engaged in the development, manufacture, and distribution of products and services for the companion animal veterinary, livestock and poultry, water testing, and dairy markets. My Primary responsibilities in this project as Quality analyst, include defining, developing, maintaining, and executing test cases derived from Business requirement documents and Interface (UI) documents.

Responsibilities:

* Developed Test scenarios, Test Scripts and Test cases based on Requirements, DSD’s and GAP documents.
* Involved in coordinating with SME to discuss different scenarios at the time of scripting Test Cases.
* Participated/Facilitated Defect Triage meetings with developers and SME’s
* Responsible for testing of different Benefit terms and contract terms according to Configuration library.
* Development of SQL queries as per the request from the business team in SQL server.
* Performed rigorous manual testing such as GUI testing, Black box testing, Integration testing and System Testing.
* Performed the Positive and Negative Testing, User Interface Testing on the application. Performed manual and Automated Regression testing after every build Installation.
* Extensively involved in managing defects using JIRA tool and interacted with DEV team in resolving critical and high defects.
* Extensively involved in UAT support for their execution and Defect Triage.
* Executed test cases, found errors, reported defects, determined repair priorities, did regression testing
* Monitored the Defect Tracking Process and generated customized graphs and reports for the client using Jira
* Actively participated in walkthroughs and enhancement meetings including offshore calls.
* Followed the Agile Methodology Process throughout the project and all artifacts are generated for each discipline.

Environment: SQL Server, MS-Office, Windows, MS Office Suite, SharePoint, MS Visio, MS Project, Agile, UAT, Jira.

PNC Harrisburg, PA Feb 2013 – Jan 2015

QA Analyst

The PNC believes in offering the customers by providing services such as Personal banking, online banking, Government Banking, Investment Banking, Business Loans and Mortgage banking. It is a site which provides user friendly navigation to all the account holders in performing certain operations like viewing, transferring, deposits and with drawls. As a member of the testing team, the responsibility was to verify the overall functionality of the application and interaction with the real-time users to upgrade and support the end-to-end functionality of the website.

Responsibilities:

* Worked on Entire Software Testing Life Cycle and follow strategies, plans and procedures within Information Technology software
* Comply with standards and strategies of the software development life cycle
* Responsible for reviewing and writing the scripts and system environments
* Executed Test Cases to verify actual results against expected results provided by client.
* Analyzed business requirements and functional documents.
* Plan, document, evaluate and track testing results to ensure system applications are free from defects.
* Executed Configuration testing and GUI testing.
* Conducted Security Test on the application manually.
* Conducted Sanity and Smoke testing on the new builds for basic functionality testing.
* Discussed and worked with business analyst team to gather detail functionality.
* Performed Usability and System Integration testing manually.
* Create the Application Area for QC (Object Repository, Function Libraries, and Recovery Scenarios).
* Used SQL statements extensively to retrieve data for database testing.
* Performed Usability and System Integration testing manually.
* Performed Security testing and Backend testing manually.
* Performed configuration/ compatibility and user interface testing manually.
* Have experience designing and writing training manual templates, design formatting, project planning and writing technical documents.
* Assist business users in defining User Acceptance Testing, test cases and plans.
* Maintaining necessary backups and version control and error recovery scenarios for the scripts generated.

Environment: HP ALM (Quality Centre), MySQL, Windows, HTML, MS Office Suite